



Institute for Law
Enforcement Administration

Are your people feeling stressed? Do you know why?

LEARN HOW TO IDENTIFY AND MANAGE STRESSORS IN THE WORKPLACE

This course is designed to equip law enforcement administrators and supervisors with the skills to identify causes and indicators of organizational stress and proactively manage its effect on the organization and individuals. Both individual and organizational stressors are discussed and developed during the presentation.

Who Should Attend? Administrators and supervisors, training staff and human resources professionals.

Course Topics

- Acknowledging the Problem
- Identifying the Causes
- The Role of Management
- Strategies for Management
- Organizational Communication
- Creating an Organizational Climate
- The Organizational Role in Personal Stress Management

Faculty

Mr. Ric Church is Director of Law Enforcement Services for The Hardiness Institute in Newport Beach, California and is an experienced law enforcement trainer.

Course Location: ILEA Headquarters,
5201 Democracy Drive, Plano, TX 75024

Hotel

Residence Inn, 5001 Whitestone Lane, Plano 75024. For reservations, call the hotel at 972.473.6761 and ask for the Hiring for Quality course rate of \$85 per night.

Tuition

\$99 ILEA Member,
\$119 ILEA Nonmember
For more information, visit www.theILEA.org
or call 972.244.3430 or 800.409.1090
TODAY!

REGISTER ONLINE
www.theILEA.org

IDENTIFICATION AND MANAGEMENT OF ORGANIZATIONAL STRESSORS
February 23, 2005 ♦ Plano, Texas ♦ www.theILEA.org

APPROVED FOR
TCLEOSE
CREDIT

FOUR WAYS TO REGISTER

• **Online**
www.theILEA.org

• **Fax**
972.244.3431

• **Mail**
**Center for American
and International Law**
5201 Democracy Drive
Plano, TX USA 75024

• **Phone**
972.244.3400 or
800.409.1090
8:30am-5:00pm CST

TCLEOSE CREDIT: Law
enforcement personnel
attending this course are eli-
gible for Texas Commission
on Law Enforcement Officer
Standards and Education
(TCLEOSE) credit.

REGISTRATION FORM

Identification and Management of Organizational Stressors

February 23, 2005 • Plano, Texas • 8:30am-3:30pm

TUITION: \$99 ILEA Member \$119 Nonmember

Name/Rank _____

Agency _____

Address _____

City, State, Zip _____

Phone _____ Fax _____

E-mail _____

PAYMENT INFORMATION

Check enclosed payable to: Center for American & International Law

Purchase Order attached: # _____

Invoice my agency: Attn _____

Credit Card: MC VISA AMEX Discover

Card number _____

Exp. date _____

Name on card _____

Billing address (if different than above address) _____

Signature _____

Cancellation Policy:

Tuition, less a \$50 handling charge for each registration, will be refunded upon WRITTEN CANCELLATION received not later than five (5) working days prior to the program (e-mail: cburkel@cailaw.org). After this date, no refunds, but substitution of attendees for program are permitted.



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Administration
*The Center for American
and International Law*
5201 Democracy Drive
Plano, Texas 75024

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